

MERCANTILE BANK ANNOUNCES MORTGAGE SERVICE OFFICE AND VIRTUAL BRANCH IN PETOSKEY

Combining award winning personal service with industry-leading technology to create a unique banking experience for Petoskey and the surrounding area.

GRAND RAPIDS, Mich., Nov. 2, 2021 – Mercantile Bank of Michigan ("Mercantile Bank") announced the opening of a new full-service Mortgage Service office with two Mortgage Lenders as well as a Live ATM Banking Machine, located at 430 E. Mitchell St. in downtown Petoskey.

Jon Lyons, Vice President, Mortgage Lender, brings 20 years of banking experience to Mercantile and will continue to provide the highest level of service and support that his customers have come to know and expect from him. Jon will deliver a consultative approach to potential home buyers, offering them financial strategies to help them achieve their goals of home ownership.

Bryan Leavitt, Vice President, Mortgage Lender, brings 27 years of experience to this role. Bryan is excited to join the Mercantile team and be a part of a community focused bank. Bryan will provide his customers the knowledge and attention to detail needed to help them successfully navigate the mortgage loan process.

"The expansion of our mortgage lending services was driven by our desire to provide our clients with exceptional customer service. Jon and Bryan represent the Mercantile brand of mortgage lending well, and we are excited to partner with them to have a lasting impact on the Petoskey community and beyond" said Scott Setlock, Mercantile Bank's Senior Vice President, Mortgage and Consumer Lending.

Mercantile's new office is also servicing the Petoskey area with the addition of a Live ATM. So much more than a traditional ATM, a Live ATM combines the technology of digital banking with the personal service of a live banker. Customers can pay loans, cash checks, transfer money, and deposit and withdraw cash just as they would in a full-service branch. "We are excited about bringing our innovative products and personalized services through our Live ATM technology to the Petoskey area" said Tara Randall, SVP, Retail Banking Director. "The opportunity to work with Bryan and Jon and their high level of customer service in the mortgage arena makes a perfect pairing" Randall continued.

About Mercantile Bank

Mercantile Bank is a wholly-owned subsidiary of Mercantile Bank Corporation. Mercantile Bank provides banking services to businesses, individuals and governmental units, and differentiates itself on the basis of service quality and the expertise of its banking staff. Mercantile Bank has assets of approximately \$4.9 billion and operates 44 banking offices.

FOR FURTHER INFORMATION:

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